

# More Uptime

Remote Display Access and Service ADVISOR™ Remote



When soil and weather conditions are right, but your machine is stopped for a problem, it's costing you money. Increasing the amount of time that your machines and operators spend getting work done is critical.

That's how your dealer can help. By using tools like Remote Display Access and Service ADVISOR™ Remote, your dealer can potentially save you a service call and get you running again more quickly.

# Remote Display Access and Service ADVISOR™ Remote

## Remote Display Access

Remote Display Access gives you and your dealer, with your permission, the ability to view an operator's screen remotely. This will save a trip to the field to help an inexperienced operator, getting them back to work faster.

### Remote Display Access requires:

- GreenStar™ 3 2630 Display
- JDLink activation
- MTC/JDLink-equipped machine
- Ethernet cable

## Service ADVISOR Remote

What if your dealer could warn you of problems with your machine and initiate solutions without visiting your location and charging you for a technician's travel time? That's what you get with Service ADVISOR Remote.

Your John Deere dealer can help you reduce downtime by reading diagnostic trouble codes remotely, as well as recording performance readings.

And if your technician discovers through Service ADVISOR Remote that parts are needed to fix the problem, he can send the right ones out the first time.

Using Service ADVISOR Remote, your machine can also receive wireless software updates, avoiding a technician trip to the field with laptop in hand.



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